



## Facilitating Conversations

Facilitating conversations is another mechanism for conflict resolution. Distinct from mediation, facilitated conversations can be useful for a variety of functions within organisations. While mediation is an entirely voluntary process from which any party can withdraw at any point in the process, facilitated conversations can be mandated if conflict is causing disruption to the team or individual performance.

We have a variety of tools and techniques to share with participants which will help assure best outcomes. This module can be built into our other solutions or can be a stand alone session lasting approximately 2 hours-longer if actors are utilised to embed the learning.

For further information, call us on 0333 939 0177 or send an email using the [Contact Form](#) on the Contact Us page.

